

TERMS OF SERVICE

Vihan Venture Pvt Ltd

These Terms of Service govern your access to and use of the e-commerce website operated by Vihan Venture Pvt Ltd. By accessing or using our website, you agree to comply with these terms. If you do not agree with these terms, please do not use the website.

1. Use of Our Website

You agree to use our website only for lawful purposes and in a manner that does not violate applicable laws, regulations or the rights of other users. You must not misuse the website, attempt unauthorised access, interfere with its operation or use it for fraudulent or unlawful activities.

2. Products and Services

We aim to provide accurate information about products, including descriptions, prices and availability. However, product information, images, specifications and availability may change from time to time. We reserve the right to correct errors and update product information when necessary.

3. Orders and Acceptance

Placing an order through our website constitutes a request to purchase the selected products. An order may be accepted, cancelled or declined depending on product availability, pricing errors, payment status, suspected fraudulent activity or other legitimate reasons. We may contact you if additional information is required to process an order.

4. Pricing and Payments

Prices displayed on the website may change without prior notice. Applicable taxes, delivery charges or other charges, where relevant, may be added to the order total. Payments may be processed through third-party payment service providers, subject to their applicable terms and policies.

5. Shipping and Delivery

We will make reasonable efforts to process and deliver accepted orders within the estimated delivery period communicated to the customer. Delivery times may vary due to location, logistics, weather, service interruptions or circumstances beyond our reasonable control.

6. Returns, Refunds and Cancellations

Returns, refunds and order cancellations will be handled according to the applicable return and refund policy displayed on our website. Customers may be required to meet specified conditions and provide relevant order information when requesting a return or refund.

7. Customer Responsibilities

Customers are responsible for providing accurate contact, billing and delivery information. Customers should review order details before completing a purchase and should keep account credentials and other access information secure.

8. Intellectual Property

Unless otherwise stated, website content including text, graphics, logos, images, designs and other materials is owned by or licensed to Vihan Venture Pvt Ltd and may not be copied, reproduced, modified or distributed without appropriate permission.

9. Third-Party Services and Links

Our website may use or link to third-party services, including payment, logistics, analytics or other service providers. Third-party services are subject to their own terms and policies, and we are not responsible for the terms or practices of independent third parties.

10. Disclaimer

We strive to keep our website and services available and accurate, but we do not guarantee that the website will always be uninterrupted, error-free or completely secure. To the extent permitted by applicable law, services are provided subject to their availability and applicable limitations.

11. Limitation of Liability

To the extent permitted by applicable law, Vihan Venture Pvt Ltd shall not be liable for indirect, incidental, special or consequential losses arising from the use of the website or services, except where such liability cannot lawfully be excluded.

12. Changes to These Terms

We may update these Terms of Service from time to time to reflect changes in our business, website, services or applicable legal requirements. Updated terms will be posted on the website, and continued use of the website after such changes may constitute acceptance of the updated terms.

13. Governing Law

These Terms of Service shall be interpreted and governed in accordance with the applicable laws of India. Any disputes shall be subject to the jurisdiction of the competent courts as applicable.

14. Contact Us

For questions regarding these Terms of Service, orders or our services, please contact Vihan Venture Pvt Ltd using the contact details provided on our website.